



DIRECT ACTION COLLECTIONS

We know that dealing with your past due accounts receivables aren't on the top of your list of things to do. Managing these can be time consuming and frustrating. If not handled properly, it can cause major headaches and affect your bottom line.

Let CCB relieve you of these issues. We are a licensed, registered collection agency that has been providing collection services since 1987. We are committed to providing you the best accounts receivable collections services available. You can be assured that CCB has the experience and capability to collect on all of your outstanding debts.

When an account is placed in direct action, our professional collection staff will take the necessary steps to collect on your accounts. Effective professional telephone calls are made to the consumer to arrange payment in full.

CCB Collectors utilize a "SMART" approach on each account placed. Our **S**trategic **M**ission is to utilize **A**micable **R**ecovery **T**echniques to keep conversations positive and motivational for the consumer to resolve their outstanding debts. CCB representatives also embrace a **Q & F** (Qualify and Finalize) system. Consumers are asked **Q**ualified questions that allow the consumer to determine what the eventual collection probability will be and where the account will be headed (**F**inalized).

All collectors are trained in the art of skiptracing. Our collectors handle your account from start to finish. The ideal outcome is payment in full, but sometimes it may require legal action to get there. Our collectors continue to communicate with the consumer throughout the legal process as our "In-House Attorney" monitors the legal process.

NO EXCUSES - JUST RESULTS

- Historically, one in three accounts are **PAID IN FULL**
- 24/7 Client View Access to review your accounts, report payments, view statistical reports, and electronically sign legal assignments
- Effective professional telephone calls
- Qualify & Finalize collection system
- Skiptracing & Asset Investigations
- In-House Attorney on staff
- 100+ Employees
- Multiple Office Locations (Ensures natural disaster protection)
- HIPAA, FDCPA, CFPB, & REG F Compliant
- Proven to return the most Net Dollars back to our Clients
- Superior Internal Data Bank
- Over 35 years of experience



Please contact us for a rate quote.

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Ability to Collect Nationwide

